

2024

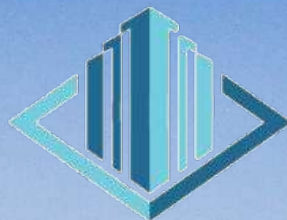
MID YEAR

★ SALE ★

LIMITED TIME ONLY!

FREE Data Migration !!

FREE 1 Month Subscription !!



ARMS2U

APARTMENT & RESIDENTIAL
MANAGEMENT SYSTEM

DIGITALIZE YOUR COMMUNITY

www.arms2u.com



Are you one of these people?

Management Office / JMB



Residents / Owners / Tenants



Security Officers



Low collection

High expenses

Paper based records

Manual payment process

Unresponsive complaints

No reminders / notification

Log visitors using logbook

Access card / RFID issues

**Don't worry.
We have
the solution!!**



What is ARMS2U?

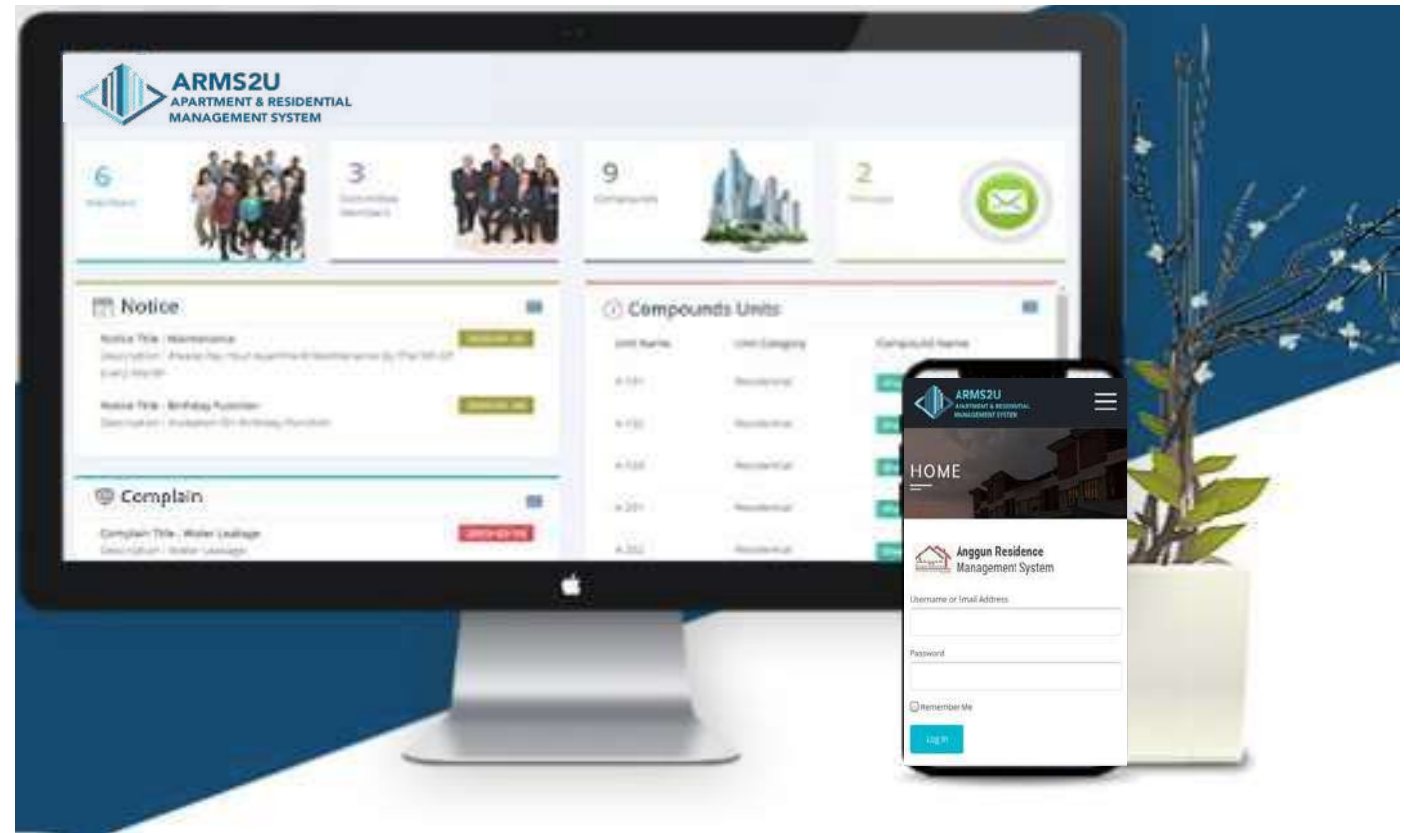
Welcome to a Complete Apartment & Residential Management Solution



ARMS2U is a **full-featured cloud-based Residential Management System** to help Management Office or Committee Members (e.g. JMB or MC) to manage **end-to-end** resident's **financial, social & security** affairs.

It features **easy and friendly user interface** with both **desktop** and **mobile responsive view**.

Users can access the system via **web browser**, or you can install it on your phone just like a **mobile app**.



High Level Features

We offer more than 10+ modules with free upgrades from time to time.



➤ For Residents

Payments Made Easy

Integrated with BillPlz Payment Gateway to enable FPX, Credit Card and eWallet payment.



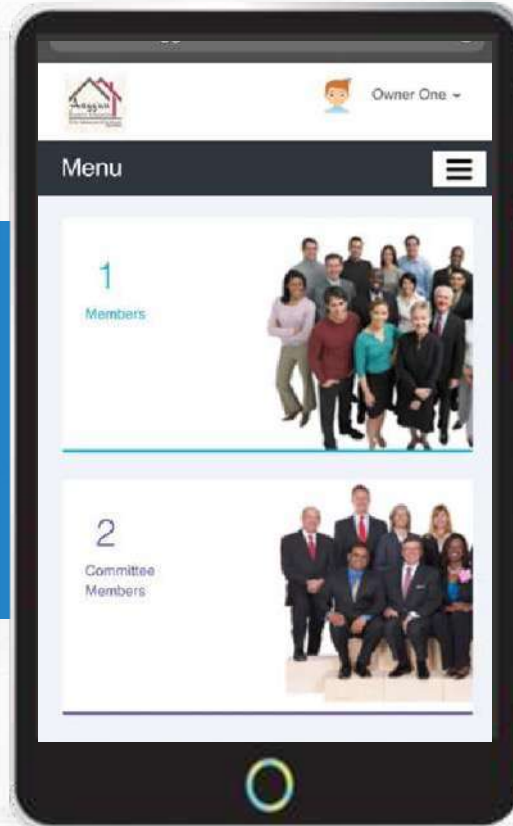
Digitally Manage Your Visitors

Built-in security modules allow your visitors to log their visits via QR Code.. and residents will be notified!



Log Complaints Anywhere

Faulty Lift? Water leaking? Noisy neighbours? Now residents can log, and track complaints anytime, anywhere.



➤ For Management / JMB

Send Notices & Organize Events

Send announcements & call for events to all residents via email, SMS* & WhatsApp* can be done by just a few clicks.



Flexible Charging & Billing

Create any kind of charges or recurring bills such as Security Fee, Water Bill, Parking Rental, insurance or anything...! You can even create installment* scheme for residents.



Customize Any Reports

We provide 5+ standard reports, and you can design more custom reports that suit exactly your requirements & needs.



High Level Features

We offer more than 10+ modules with free upgrades from time to time.



➤ For Residents

Self Service Parking Rental

Residents can book, cancel and pay parking rental by themselves. One less activities MO need to worry about.



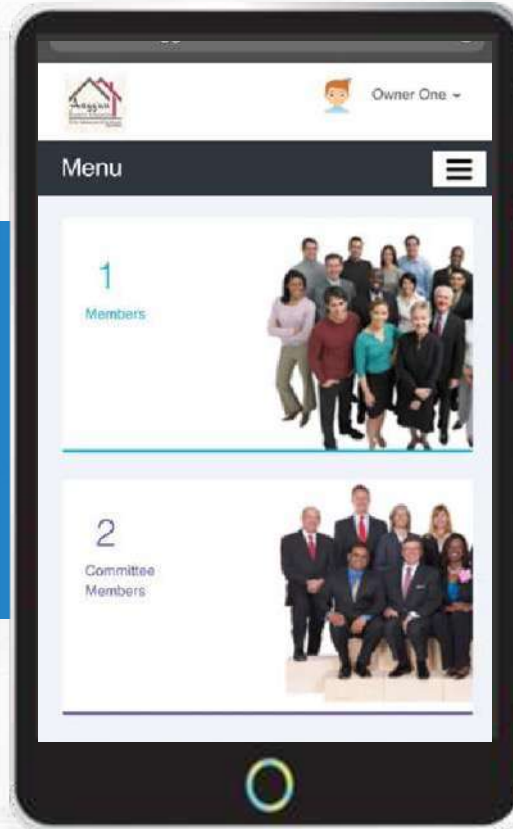
Pay Outstanding via Installment Scheme

Residents have the option to settle their outstanding dues via flexible installment scheme (subject to JMB approval).



View Transaction Reports

Residents can view all their transaction reports including payment history, complaints, account statements and many more.



➤ Security Officers

Logs Visitor using QR Entry 2.0

Say good-bye to annoying physical logbook. QR Entry 2.0 allow checking in visitor as easy as scanning a QR code.



Mobile Intercom to Residents

No need to spend hundreds of thousands on Intercom system. Now security can directly call residents even when they are not at home.



Solve Security Issues Faster

With residents logging complaints in the system, Security can receive and act of the complaints faster and easier.



Payments Made Easy



Integrated with Payment Gateway to enable payment via FPX, Credit Cards & eWallet.

Invoice List

Total Amount : (RM) 180.00 [Pay Now](#) [View Account Statement](#)


Show 25 entries Search:

| Invoice Number | Charge Type | Member Name | Invoice Date | Unit No | Total Amount | Discount Amount | Paid Amount | Due Amount | Payment Status | Due Date | Action |
|----------------|-------------------------|-------------|--------------|---------|--------------|-----------------|-------------|------------|----------------|-------------|--|
| 1000797 | RFID Card Mar 2021 | Actual B11 | 06 Mar 2021 | B-1-1 | RM60.00 | RM0.00 | RM0.00 | RM60.00 | Unpaid | 05 Apr 2021 | View Invoice |
| 1000796 | Access Card Mar 2021 | Actual B11 | 06 Mar 2021 | B-1-1 | RM20.00 | RM0.00 | RM20.00 | RM0.00 | Fully Paid | 05 Apr 2021 | View Invoice View Payment Receipt |
| 1000795 | RFID Card Mar 2021 | Actual B11 | 06 Mar 2021 | B-1-1 | RM180.00 | RM0.00 | RM180.00 | RM0.00 | Fully Paid | 05 Apr 2021 | View Invoice View Payment Receipt |

All invoices are available in resident's screen where they can view its **status, amount, account statement, print receipt** and most importantly **Add Payment!**

You have New Invoice(s) from Staging Condo for Unit A-1-3

Staging Condo admin@arms2u.com via amazonses.com
to me



Dear Actual A13,

You have new invoice(s) from Staging Condo .
You can view your latest Account Statement as per attached in this email.
To view your full statement and make payment, click this unique link:

Bill ID: ssays4px 21/06/21


STAGING


Payment for Invoice No 1000898, 1000895, 1000905 from actualb12 for Unit No B-1-2

Name: ACTUAL B12
Email: ownerb12@arms2u.com
Mobile Number: +60134423434
System_Ref_ID: 961_958_968
Member_ID: 41

Total RM140.00 Due 21/06/21

Pay with:

[Online Banking](#)  .. and more

 Billplz

I understand and accept the terms and conditions.

[PAY](#)

In fact, resident will be **immediately notified** when invoice is generated for them, and they can pay directly via a **unique payment link** without even login into the system.

Residents can pay **multiple invoices** simultaneously from the **convenience of their phone** using our **Payment Gateway** feature which includes **FPX, Credit Cards and eWallets***.



* Planned in future release

Flexible Charging & Billing



Create any kind of charge or bill to get funding from your residents.

Create Adhoc Invoices for Unit A-15-09

| Charge Type | Item Name | Amount (RM) | Qty |
|---|--|------------------------------------|----------------------------------|
| <input type="checkbox"/> Access Card (Add) | <input type="text" value="Access Card (Add)"/> | <input type="text" value="20.00"/> | <input type="text" value="0"/> ▼ |
| <input type="checkbox"/> Access Card (Main) | <input type="text" value="Access Card (Main)"/> <small>This unit already has max quantity</small> | <input type="text" value="15.00"/> | <input type="text" value="0"/> ▼ |
| <input type="checkbox"/> Deposit | <input type="text" value="Deposit"/> | <input type="text"/> | <input type="text" value="0"/> ▼ |
| <input type="checkbox"/> Penalty | <input type="text" value="Penalty"/> | <input type="text" value="50.00"/> | <input type="text" value="0"/> ▼ |
| <input type="checkbox"/> RFID Minitag (Car) | <input type="text" value="RFID Minitag (Car)"/> | <input type="text" value="50.00"/> | <input type="text" value="0"/> ▼ |
| <input type="checkbox"/> RFID Minitag (Motor) | <input type="text" value="RFID Minitag (Motor)"/> | <input type="text" value="10.00"/> | <input type="text" value="0"/> ▼ |
| <input type="checkbox"/> Sticker (Motor Yellow) | <input type="text" value="Sticker (Motor Yellow)"/> | <input type="text" value="5.00"/> | <input type="text" value="0"/> ▼ |
| <input type="checkbox"/> Sticker (Rental Parking) | <input type="text" value="Sticker (Rental Parking)"/> | <input type="text" value="5.00"/> | <input type="text" value="0"/> ▼ |

Create **unlimited number of charges**, add **discount**, **tax** and generate invoices **anytime, anywhere**.

☰ Invoice List ☰ Charges List ➕ Add Charges ☰ Expense List ➕ Add Expense

Charge Period* One Time Monthly Quarterly Yearly

Charge Start Date* Current Date
 First Date of this month/quarter/year
 Custom Date

Allow Duplicate? Tick here to allow duplicated invoice date.

Select Invoice Option* All Member Building Member Unit Category Member One Member

Charges* ▼

Charge Calculate By Fix Charge Measurement Charge Variant Charge

Charges Payment (RM)*

Discount Amount (RM)

Amount After Discount (RM)*

One-time charge? Monthly Charge? Yearly charge? No problem! ARMS2U allows you to create **any kind of charges** and **recurring invoices** will be **automatically generated** based on selected time period.

Send Notice & Organize Events



Send notices to all residents, call for events from the convenience of your phone.

Notice List | Add Notice | Event List | Add Event

Notice Title* All common facilities are closed during MCCQ

Notice Category* Accounts or Billing

Attach File 1 Choose file No file chosen

Attach File 2 Choose file No file chosen

Attach File 3 Choose file No file chosen

Select Building* Block A Block B Block C Block D

Select Unit Category* Residential Commercial

Notice Details* Visual Text

Paragraph B I [List Icons] [Link Icon] [Image Icon]

ABC - A [Color Picker] [Font Size] [Undo] [Redo] [Help]

| Notice Title | Status | Posted Date | Valid Until | Category | Details | Action |
|---|--------|-------------|-------------|----------------|---|--|
| KERJA-KERJA NAIKTARAF LIF C1 & C2, BLOK C | Posted | 17 Jun 2021 | 02 Jul 2021 | Lift | NOTIS PERKARA : KERJA-KERJA... | View |
| Random Spot-checks by COB, MPSJ, and PRDM at Kinrara Areas on MKN SOP | Posted | 17 Jun 2021 | 31 Jul 2021 | Others | Dear Fellow KSK Residents, Following... | View File 1 |
| 'SALE&PURCHASE(S&P AGREEMENT' DAN 'TENANCY AGREEMENT' | Posted | 08 Jun 2021 | 27 Jun 2021 | Management | NOTIS KEPADA ... | View |
| KERJA-KERJA PEMBAIKAN LIF C3 & C4, BLOK C | Posted | 01 Jun 2021 | 09 Jun 2021 | Lift | NOTIS KEPADA ... | View |
| SOP DI KSK KETIKA TOTAL LOCKDOWN | Posted | 31 May 2021 | 14 Jun 2021 | Management | TARIKH KUATKUASA : 1 JUN... | View File 1 File 2 |
| Notis Gangguan Bekalan Air | Posted | 27 May 2021 | 28 May 2021 | Water Services | NOTIS GANGGUAN BEKALAN AIR BLOK... | View |

Admin can add **notices** and **events announcement** such as "All common facilities are closed during MCO". No more pasting notices on a physical notice board. **So convenient!**

All residents will be **immediately notified** via **email, SMS & WhatsApp***. They can view all Notices & Events in their **Dashboard** screen. Now all your residents will be **informed, connected** and **aware** every happening things in your neighborhood!



* Planned in future release

Log Complaints Anywhere



Now residents can log, and track complaints anytime, anywhere.

Complain List

Show 10 entries Search:

| Complain No | Type | Category | Title | Unit Name | Issued By | Status | Aging | Complain Date | Action |
|-------------|-----------|---------------------|------------------------------------|-----------|-------------|--------|------------------|---------------|----------------------|
| C000004 | Complaint | Strata Title | Srata Title | B-04-04 | Ahmad Ali | Closed | 03 days 17 hours | 01 Aug 2020 | View |
| C000006 | Complaint | Electricity | Pencahayaan lampu | A-11-22 | Nurul Ain | Closed | 02 days 09 hours | 01 Aug 2020 | View |
| C000007 | Complaint | Lift Services | Elevator | C-11-02 | Ahmad Abu | Closed | 14 days 07 hours | 02 Aug 2020 | View |
| C000009 | Complaint | Common Facilities | Inconvenient behaviour of security | B-15-08 | Nurul Ain | Closed | 01 days 16 hours | 04 Aug 2020 | View |
| C000012 | Complaint | Piping | Parking Area | C-13-17 | Ahmad Adi | Closed | 01 days 10 hours | 04 Aug 2020 | View |
| R000010 | Request | Accounts or Billing | August 2020 Invoice | C-08-18 | Nurul Ain | Closed | 01 days 03 hours | 04 Aug 2020 | View |
| C000008 | Complaint | Security Services | Inconvenient behaviour of security | B-15-08 | Ahmad Azlan | Closed | 00 days 08 hours | 04 Aug 2020 | View |

Complain List Add Complain

Type* Complaint Suggestion Request Question

Title*

Privacy Individual (only complainer can view this complain). Society (all residents can view this complain).

Category* Select Category

Upload / Take Picture No file chosen

No file chosen

No file chosen

Complain Description*

How many times have you encountered housing defects but its so hard to call management to log a complaint? And you have no way to track when and how it will be resolved?

With ARMS2U, now residents can simply use their mobile phone, take pictures and log the complaints in the system anytime, anywhere.

All complaints will be managed based on category, privacy, aging and can be monitored by JMB/MC.

Complain Details

Complain No: C001470

Type: Complaint

Privacy: Individual

Issued By: [B-11-01]

Mobile No / Email: +601 @gmail.com

Category: Building Structure

Status: Open

Complain Date: 26 Nov 2021, 05:41 PM

Complain Pictures:

Description: There is crack outside of my house, which lead to crack inside the house. Please rectify immediately, as my tenant keep complaining.

Resolution:

Updated By: on 26 November 2021, 05:41 PM

Digitally Manage Your Visitors



Built-in security modules allow you to log every visitor visits via QR Code.. and more!

Welcome to
Prima Park Homes
Please enter your details before entry.

Visit Date* 17 Jul 2024

Trust Level **Trusted**

Visit Status **Checked-Out** Gate Gate 2

Visit Type* Visit Resident Unit

Visitor Name* HAREEZ FIRDAUS

IC Number 74747474 Vehicle Number HDHEUUR

Mobile No 012344847

Building* Block A

Unit Category* Residential

Unit* A-1-3

Reason For Visit* Meeting with Management / JMB

Max Visit Duration* 10 minutes
For visit more than 1 day, please register again on the next day.

Additional Remarks (optional) Ok test

**SCAN this QR Code
BEFORE entering**



**Fill up the form and show to the
guard. Thank you.**

Say good-bye to tedious paper logbook to register your visitor. With ARMS2U QR Entry, resident can **pre-register** visitor and share QR Code to them or ad-hoc visitor can fill up the visitor form only during their **1st time visit**. ARMS2U will **auto populate their profile** during next visits.

Trust Level

Trusted. Please auto-approve this visitor on his/her next visit.

Neutral. Please contact me if he/she visits again next time.

Intruder. I don't know this visitor. Please investigate for potential intrusion.

Update Trust Level

Security is a **must** nowadays for every neighborhood and managing who **comes in** and **go out** are critical. ARMS2U makes **logging your visitor** a **breeze** so you will have **complete visitor** record every time!

Residents now can update 'Trust Level' to their returning visitors as **Trusted**, **Neutral** or **Intruder**. This is to help speed up the visitors entry for **Trusted** or to flag security that the visitor was an **Intruder**, so security will tighten the verification.

Manage Parking Like a Pro



Say good-bye to hassles of managing parking, whether its for resident, visitor or rental.

Slot List Add Slot Assigned Slot List Assign Slot Access Card & RFID List

Show 10 entries Search:

| Slot No | Type | Unit No | Vehicle | Resident Name | From Date | To Date | Status | Assign No | Action |
|-----------|--------|---------|------------------------|---------------|-------------|-------------|--------|-------------|--------|
| C-01-102 | Rental | B-1-1 | | Actual B11 | 01 May 2021 | 17 May 2022 | Active | 6WSO8LRE NZ | Edit |
| C-01-101 | Rental | B-1-1 | MBG4192 Kancil EX | Actual B11 | 01 May 2021 | 17 May 2022 | Active | 6WSO8LRE NZ | Edit |
| C-01-0021 | Rental | B-1-4 | | Actualb14 | 01 Jun 2021 | 31 Oct 2021 | Active | NSZA5O40PR | Edit |
| B-01-0016 | Rental | A-1-4 | YYY777 Kancil | Soul Shack | 01 May 2021 | 31 Oct 2021 | Active | 2F8EJXHM0B | Edit |
| B-01-0015 | Rental | A-1-4 | WYR860 Vellfire | Soul Shack | 01 May 2021 | 31 Oct 2021 | Active | 2F8EJXHM0B | Edit |
| B-01-0014 | Rental | A-1-4 | BRG5555 Suzuki SWIFT 2 | Soul Shack | 01 May 2021 | 31 Oct 2021 | Active | 2F8EJXHM0B | Edit |

Slot List Add Slot Assigned Slot List Assign Slot Access Card & RFID List

Slot No* A-01-0029 [Rental] [60.00] [Available]
A-01-0021 [Rental] [80.00] [Occupied By A-1-2 Until 30 Apr 2022]
A-01-0022 [Rental] [60.00] [Occupied By A-1-2 Until 31 Jul 2022]
A-01-0023 [Rental] [60.00] [Occupied By B-1-4 Until 31 Oct 2021]
A-01-0024 [Rental] [60.00] [Occupied By A-1-3 Until 30 Nov 2021]
A-01-0025 [Rental] [60.00] [Occupied By A-1-3 Until 30 Nov 2021]
A-01-0026 [Rental] [50.00] [Occupied By A-1-2 Until 31 Dec 2021]
A-01-0027 [Rental] [50.00] [Occupied By A-1-2 Until 31 Dec 2021]
A-01-0028 [Rental] [55.00] [Occupied By B-1-2 Until 31 Dec 2021]
B-01-0010 [Rental] [60.00] [Occupied By A-1-3 Until 31 Aug 2021]

*Press and hold Ctrl button to select multiple slots

Building* Select Building

Unit Category* Select Unit Category

Unit No* Select Unit Name

Member* Select Member

Vehicle No

Vehicle Model

Assignment No and Rental Period

Assign No (auto-generated)

Monthly Rental (RM) 0.00

* Rental Period and Remarks below will apply for ALL slots grouped under the same Assign No above.

From Date 01 Jul 2021

To Date 31 Dec 2021

Parking rental is one of **major issues** in many residential communities. How to assign slot? How to rent available slots to residents?

With ARMS2U, now you can **manage all slots assignment** in the system, **collect rental charges** and **set parking rules**.

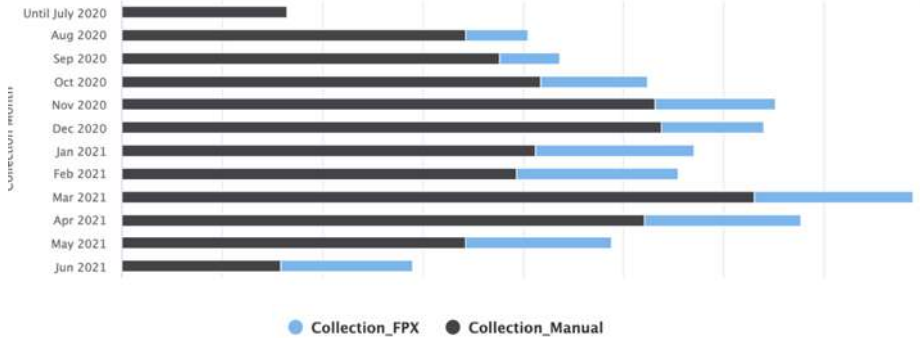
Your residents can even **book, cancel** and **pay** their **parking rental** in the systems. All done via **self-service**, no admin required.

Customize Your Reports

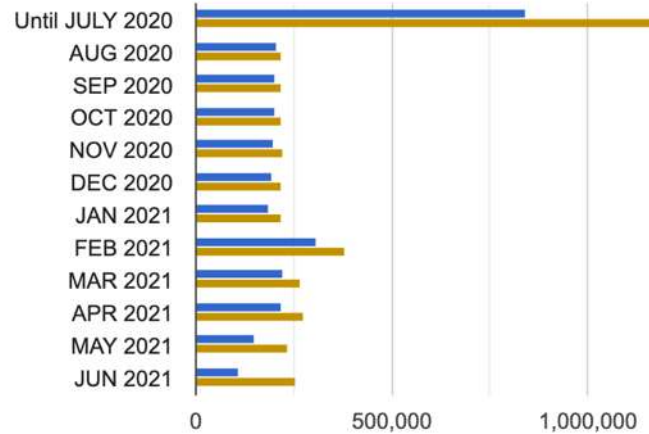


We provide 5+ standard reports & charts, and you can design more custom ones.

Collection Monthly Performance



Collection vs Invoice



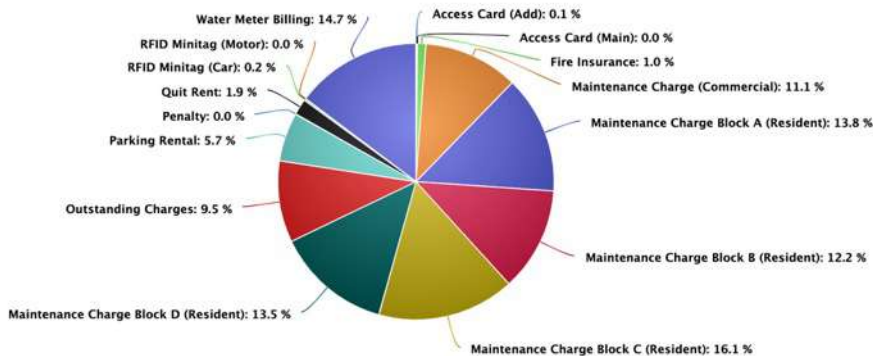
ARMS2U provide 5+ most common reports such as **Collection Summary, Payment History, Collection vs Invoice** and many others.

Additionally, we can design a lot **more custom reports & charts** as per your exact needs.

Identify what are most important **summary, record** or **statistic** that you want to see, and we will design it for you. **No additional**



Collection Summary Chart



Payment History by Date

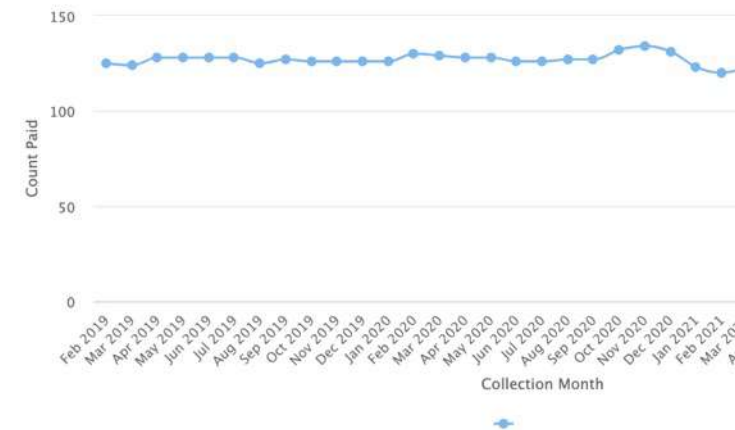
Payment History by Date

Print Excel CSV Copy

Show 10 entries Search:

| Payment Date | Unit No | Owner/Tenant | Charges [Month] | Amount (RM) | Receipt No | Payment Method |
|--------------|---------|----------------|------------------------|-------------|---------------|----------------|
| 11 Feb 2021 | A-1-1 | ACTUAL A11 ABC | Maintenance [Jul-1974] | 300.00 | 210211DY63472 | BillPlz |
| 11 Feb 2021 | A-1-3 | ACTUAL A13 | Maintenance [Oct-1970] | 300.00 | 210211AU92613 | BillPlz |
| 11 Feb 2021 | A-1-3 | ACTUAL A13 | Maintenance [Apr-1970] | 300.00 | 210211GY02947 | BillPlz |
| 11 Feb 2021 | A-1-3 | ACTUAL A13 | Maintenance [Jan-1971] | 300.00 | 210211IV64023 | BillPlz |
| 11 Feb 2021 | A-1-3 | ACTUAL A13 | Maintenance [Jul-1970] | 300.00 | 210211OI43867 | BillPlz |
| 11 Feb 2021 | B-1-1 | ACTUAL B11 | Monthly [Aug-2020] | 36.40 | 210211DA58396 | BillPlz |
| 11 Feb 2021 | B-1-2 | ACTUAL B12 | Monthly [Aug-2020] | 253.00 | 210211RI37806 | BillPlz |
| 11 Feb 2021 | B-1-2 | ACTUAL B12 | Monthly [Dec-2020] | 170.00 | 210211WO75801 | BillPlz |
| 11 Feb 2021 | B-1-2 | ACTUAL B12 | Testing [Dec-2020] | 77.00 | 210211ZI69142 | BillPlz |
| 12 Feb 2021 | A-1-1 | ACTUAL A11 ABC | Maintenance [Oct-1974] | 300.00 | 210212FS48135 | BillPlz |

Collection Masterlist Count Paid



Other Useful Features

We also offer many other useful features to complete your end-to-end housing management.



Resident Installment Scheme

With uncertain economic situation due to Covid-19, some of your residents might need some financial help. With ARMS2U, management can offer an interest free installment plan to ease their burden and still able to get collections.



Recommend Services Provider

Now residents can help other neighbors by recommending service providers such as good plumbers, electricians, contractors and others .



Facility Management

One-stop place to book, charge and maintain common facilities in your precinct such as multi-purpose hall, sporting areas, functions room, surau.. anything really.



Credit Card & E-Wallet Payment

If online banking is not enough, we have added Visa & Master card payment options, and E-Wallet payment also will be coming soon..



Advance Auto-Payment

ARMS2U allows your residents to make future payments even when the invoice not yet available. System automatically uses the balance to pay for upcoming invoices.

New & Upcoming Features

Being a cloud service allows us to keep adding-on new features to serve our customers better as we go!



SMS & WhatsApp Notification

SMS notification is now ready where residents will receive important notifications such as invoice reminder without need to open the app. And WhatsApp will be coming soon.



Social Logins & Multi-units SSO

Residents can now login into ARMS2U using their favorite social accounts such as Facebook, Google and Yahoo. And residents who own multiple units can just login using single account to manage all the units at once.



Mobile Intercom

You don't have to invest in expensive intercom systems. Soon we will launch 'Mobile Intercom' module to allow security guards to call you before letting visitors in.



Residents Marketplace

With popularity of digital marketplace now, ARMS2U also will be introducing Residents Marketplace where residents can buy and sell their local products & services among fellow neighbours.



Try our Demo Site for FREE

To try the demo site, please go to this URL .

<https://demosite.arms2u.com>



Username or Email Address

owner

Password

.....

Remember Me

Log In

User Credentials:

As Owner:

ID : owner

Pwd : Owner123#

As Security Team:

ID : security

Pwd : Security123#

As Management Office:

ID : management

Pwd : Management123#

For other user credentials, please request from admin@arms2u.com


Got questions?

We are more than happy to answer your questions.



Please contact us for more information:

 info@arms2u.com

 6011 2325 2900

Or visit our website at

<https://www.arms2u.com>



for latest ARMS2U news and promotion.

It is our greatest honor to help you create your perfect neighborhood 😊



ARMS2U

APARTMENT & RESIDENTIAL
MANAGEMENT SYSTEM

(003117209-U)

Digitalize Your Community

www.arms2u.com